**Curriculum Vitae**

Daniel White

9/01/1998

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**GITHUB:** [**https://github.com/dan297**](https://github.com/dan297)

**My Portfolio:** <https://dan297.github.io/UpdatedPortfolio/Professional-portfolio.html>

07867935579

**Personal Profile:**

*“Skilled Front of House Team Member with 4*

*years’ experience in hospitality, retail, private events and family orientated restaurants looking to develop a professional career.”*

With the variety of transferable skills developed without these 4 years, I am able to adapt these skills to different job roles and improve my personal and professional development within the workplace. Enabling me to develop relationships with guests and members of staff has helped me to understand work-client based relationships.

**Education:**

*CTC Kingshurst Academy: November 2009 - May 2014*

GCSE: Grades A\*-Cs of equivalent.

*CTC Kingshurst Academy: September 2014 – June 2016*

BTEC Business Information Technology Extended Diploma - D\*D\*D\*

*Birmingham City University: September 2016 – September 2019*

Graduated Bachelor’s of Science in Business Information Technology (Hons) with a 2:1.

**Achievements:**

BCU award: Achieved Gold award.

**Technical skills:**

**I am currently undergoing a coding and web development bootcamp where I am rapidly growing my technical skills such as:**

* **HTML**
* **JavaScript**
* **CSS and other frameworks**
* **API responses**
* **Jquery**
* **Node.js**
* **Object orientated programming**

**Recent projects:**

**Password generator: The idea behind this project was to create a strong password generator that can be used by companies to create passwords for their systems.**

**The languages used for this project included HTML, CSS, JavaScript and Jquery as a framework**

**URL :**  <https://dan297.github.io/UNIT-3-PasswordGenerator1/passwordgenerator.html>

**MusicAPI: This project took information from API documentation online in order to give a response. The idea was simple; users can either search for a song (and get the artists name and picture) or search for an artist and get their best-selling songs. The languages used for this project included HTML, CSS (Bulma), JavaScript and Jquery as a framework.**

**URL:** <https://dan297.github.io/Project1MusicAPI/index.html>

**CodeQuiz: This idea behind this project was to create as simple and easy to use quiz with code-based questions. There is a 60 second timer implemented that deducts 10 seconds for every wrong answer. The user will then be able to log their high score to the leader board. The languages used for this project included HTML, CSS (Bootstrap), JavaScript and Jquery as a framework.**

**URL :** <https://dan297.github.io/UNIT-4-Code-Quiz/index.html>

**Work experience**

**Job Role : Warehouse Operative – Ocado- Full time temp (November 2020 – April 2021)**

* Picked food items and scanned them ready for delivery
* Maintained high Ocado expectations
* Dealt with any damaged products by reporting them to the supervisors
* Managed long hours and maintained good work ethic

**Job Role: Bartender - The Malt House – Full Time (August 2020 –Present )**

* Delivering excellent customer service skills to make the guests experience memorable.
* Making our specialist cocktails such as the Mojito and the Strawberry and Cucumber Gin cocktail.
* Ensuring every plate is delivered with PRIDE.
* Restocking work tools (napkins, cutlery and salad bowls).
* Working on the till included handling money and taking orders (food and drinks).
* Managed stock rotation and controlled stock levels.

**Job Role: Delivery Driver (Pizza Hut) – Full Time Temp (March 2020 –August 2020)**

* Ensuring food and drinks are delivered to the correct household in the given timeframe
* Giving exceptional customer service
* Maintaining social distancing guidelines and wearing the correct PPE.

**Job Role: Front of House Team Member and Shift Supervisor (The Harvester) – Full Time (May 2018 – January 2020)**

* Delivering excellent customer service skills to make the guests experience memorable.
* Making our specialist cocktails such as the Mojito and the Strawberry and Cucumber Gin cocktail.
* Ensuring every plate is delivered with PRIDE.
* Restocking work tools (napkins, cutlery and salad bowls).
* Working on the till included handling money and taking orders (food and drinks).
* Cleaning areas of the restaurant, bar and outside where necessary.
* Managing the table system and hosting when needed.
* Dealing with customer complaints whether this was food or service.
* Locking and cashing up the tills at the end of the night, ensuring all doors windows are locked.
* Managing the shifts and team members, ensuring everyone is doing their part.
* Daily routine kitchen and restaurant checks, ensuring everything is cleaned down and that produce is put in the right areas of the kitchen.

**Job Role: Team Member (Nisa Local) - Full Time (September 2017 – April 2018)**

* Dealt with customer complaints
* Worked well in a team and individually
* Had to cope well under pressure
* Job involved handling cash, pricing certain items, barcode scanning and
* Cleaning the shop floor such as tidying shelves and cleaning areas where necessary.
* Restocking shelves.

**Job Role: Voluntary Work (Acorns charity shop) - 8 Weeks (Summer Holidays 2017)**

* Started to learn the basics of running a business
* Stacking items on shelves
* Taking payments and understanding how the till works
* Dealing with customer complaints and handling refunds
* Expanded and improved on my skills such as time management, independence and team working.

***Job Role: Software Development Apprenticeship (Spidex) - (March 2016 – July 2016).***

* Learned the basics of Java developing program
* Took phone calls and noted down the type of issues customers were having with their software
* Used the company’s management software in order to correct these issues faced by customers
* Improved on commination skills, IT skills and management skills

Reason for leaving: Went to study at University

**References:**

Available on request.

**Availability:**Available on request.